



## Ascend Policy: PASRR Level I Outcome Change Requests

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### *Dear PASRR Level I Submitters and Providers:*

Ascend values thorough evaluations that are a true and accurate reflection of each person's needs. To ensure that all PASRR-related decisions are consistent with the information available at the time of the decision, **Ascend has formalized our policy to not change Level I Decisions.**

### *What this Means for You:*

- Once Ascend issues a decision on a Level I screen, that decision cannot be changed.
- **When a Level I screen is referred for a PASRR Level II evaluation**, that screen cannot be cancelled. If the Level II evaluation is cancelled, the corresponding Level I screen decision will remain *Referred for Level II*.
- **If new information is available after a Level I decision has been issued**, you must submit a new Level I screen and select *Status Change* as the reason.
- The **ONLY** Level I decision that may be reversed is a *Cancelled* decision. You must contact Ascend on the same day the original Level I screen was submitted to request that the *Cancelled* decision be changed, and provide a brief explanation.

Thank you for your continued partnership.