

Morning

Time	Topic
9:00–9:10 AM	Introductions
9:10–10:00 AM	PASRR Review
10:00–10:30 AM	Level I Review
10:30-10:45 AM	Break
10:45-11:30 AM	Level II Review
11:30-12:00 PM	Q&A
12:00 – 1:00 PM	Break for lunch (<i>on your own</i>)

Afternoon

Time	Topic
1:00-2:00	Summary of Findings Review
2:00-2:15	Break
2:15-2:45	PASRR-identified Services
2:45-3:15	PathTracker Plus
3:15-3:30	ServiceMatters
3:30-4:00	Q&A